P.S.C. KY Adoption Notice No.

# **ADOPTION NOTICE**

11639

The undersigned of <u>Reduced Rate Long Distance, LLC ("Reduced Rate"</u>) of <u>Nevada</u> hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed and posted by it, all tariffs and supplements containing rates, rules and regulations for furnishing telecommunications service state wide in the Commonwealth of Kentucky filed with the Public Service Commission of Kentucky by <u>Combined Billing Corporation</u> of <u>Florida</u> and in effect on the \_\_\_\_\_\_day of \_\_\_\_\_\_, 2001, the date on which the public service business of the said <u>Reduced</u> <u>Rate</u> was taken over by it.

This notice is issued on the <u>5th</u> day of <u>Machine</u>2001, in conformity with 807 KAR 5:011, Section 10 of the Regulations for filing of Tariffs of Public Utilities with the Public Service Commission of Kentucky.

Reduced Rate Long Distance, LLC

By:

EllenAnn G. Sands Counsel for Reduced Rate Long Distance, LLC and Combined Billing Corporation

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

NOV 09 2001

PURSUANT TO 807 KAR 5.011, SECTION 9 (1) BY: <u>Stephane</u> <u>BUU</u> SECRETARY OF THE COMMISSION

### **REDUCED RATE LONG DISTANCE, LLC**

Of

Daytona Beach, Florida

Rates, Rules and Regulations for Furnishing

Resale Telecommunications Services

Throughout the Entire State of Kentucky

### Filed with PUBLIC SERVICE COMMISSION OF **KENTUCKY**

**ISSUED:** 

September 7, 2001

**EFFECTIVE:** 

September 10, 2001

Reduced Rate Long Distance SERVICE COMMISSION OF KENTUCKY EFFECTIVE ISSUED BY:

BY: Beth Wieler, V.P. Operations

SEP 10 2001

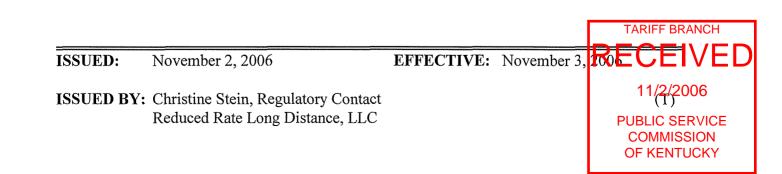
PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand Bus SECRETARY OF THE COMMISSION

# TITLE SHEET

# **REDUCED RATE LONG DISTANCE, LLC**

# TARIFF NO. 1

This tariff contains the description, regulations and rates applicable to the furnishing of telecommunications service for by Reduced Rate Long Distance, LLC with principal offices at 1800 Pembroke Drive, Suite 300, Orlando, FL 32810. This tariff is on file with the Kentucky Public (T) Service Commission ("Commission"), and copies may be inspected during normal business hours at the Company's principal place of business. The Company 's toll free number is 1-866-367-7753.

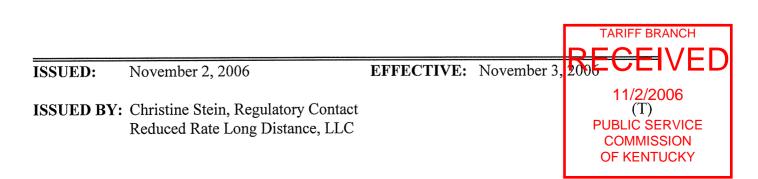


P.S.C. KY No. 1 3<sup>rd</sup> Revised Sheet 2 Cancels 2<sup>nd</sup> Revised Sheet 2

# CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	Revision	Sheet	Revision
1	2 <sup>nd</sup> Revised*	21	1 <sup>st</sup> Revised
1 2	3 <sup>rd</sup> Revised*	22	1 <sup>st</sup> Revised
	1 <sup>st</sup> Revised	22	1 <sup>st</sup> Revised
3			
4	1 <sup>st</sup> Revised	24	1 <sup>st</sup> Revised
5	1 <sup>st</sup> Revised	24.1	Original
6	1 <sup>st</sup> Revised	25	2 <sup>nd</sup> Revised*
7	1 <sup>st</sup> Revised		
8	1 <sup>st</sup> Revised		
9	1 <sup>st</sup> Revised		
10	1 <sup>st</sup> Revised		
11	1 <sup>st</sup> Revised		
12	1 <sup>st</sup> Revised		
13	1 <sup>st</sup> Revised		
14	1 <sup>st</sup> Revised		
15	1 <sup>st</sup> Revised		
16	1 <sup>st</sup> Revised		
17	1 <sup>st</sup> Revised		
17.1	Original*		
18	1 <sup>st</sup> Revised		
19	1 <sup>st</sup> Revised		
20	1 <sup>st</sup> Revised		



P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 3 Cancels Original Sheet 3

# TABLE OF CONTENTS

Title Sheet	01
Check Sheet	02
Table of Contents	03
Symbols	04
Tariff Format	05
Section 1: Definitions and Abbreviations	06
Section 2: Rules and Regulations	09
Section 3: Description of Service	18
Section 4: Rates and Charges	23

### PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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**ISSUED:** September 7, 2001

EFFECTIVE: September 10, 2001

P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 4 Cancels Original Sheet 4

# **SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An Increase of Rates
- M Moved From Another Tariff Location
- N New Material
- R Change Resulting In A Reduction of Rates
- T Change In Text or Regulation But No Change In Rate or Charge

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

# SEP 10 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand Buil SECRETARY OF THE COMMISSION

**ISSUED:** September 7, 2001

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 5 Cancels Original Sheet 5

### TARIFF FORMAT

- A. <u>Sheet Numbering</u> Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff.
- B. <u>Sheet Revision Numbers</u> Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 34 cancels 3rd Revised Sheet 34.
- C. <u>Paragraph Numbering Sequence</u> There are various levels of alphanumeric paragraph coding. Each level of coding is subservient to its next higher level of coding.
  - 2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a)
- D. <u>Check Sheets</u> When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

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SEP 10 2001

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### **ISSUED:** September 7, 2001

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 6 Cancels Original Sheet 6

### **SECTION 1 - DEFINITIONS AND ABBREVIATIONS**

### 1.1 <u>Definitions</u>:

<u>Application for Service</u> - A standard order form which includes all pertinent billing, technical, and other descriptive information which will enable the carrier to provide the communication service as required.

<u>Authorized User</u> - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

<u>Cancellation of Order</u> - A customer-initiated request to discontinue processing a service order, either in part or in its entirety, prior to its completion.

Carrier - Reduced Rate Long Distance, LLC, unless specifically stated otherwise.

Company - Reduced Rate Long Distance, LLC, also referred to as "Carrier."

<u>Completed Calls</u> - Completed calls are calls answered on the distance end. In the event a customer is charged for an incomplete call, the Company will issue a credit to the customer upon request.

<u>Customer</u> - The person, firm, corporation, or other entity which orders or uses service and is responsible by law for payment for communication service from the telephone utility.

Customer Provided Equipment - Terminal equipment provided by a customer.

Day Rate Period - 8:00 a.m. to 4:59 p.m., Monday through Friday.

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**ISSUED:** September 7, 2001

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 7 Cancels Original Sheet 7

1.1 <u>Definitions</u>: (continued)

<u>Disconnect</u> - The disabling of circuitry preventing outgoing and incoming toll communication service provided by Carrier.

Due Date - The last day for payment without unpaid amounts being subject to a late payment charge.

Evening Rate Period - 5:00 p.m. to 10:59 p.m., Sunday through Friday.

<u>Holidays</u> - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

<u>Interexchange Utility</u> - A utility, resale carrier or other entity that provides intrastate telecommunications services and facilities between exchanges within the state, without regard to how such traffic is carried. A local exchange utility that provides exchange service may also be considered an interexchange utility.

<u>Local Distribution Area (LDA)</u> - Metropolitan locations served by Carrier which have been defined by the telephone company providing local service in its local exchange tariff as "local calling area."

<u>Measured Use Service</u> - The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

Message - A completed telephone call by a customer or user.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

SEP 10 2001

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**ISSUED:** September 7, 2001

EFFECTIVE: September 10, 2001

P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 8 Cancels Original Sheet 8

### 1.1 <u>Definitions</u>: (continued)

Night/Weekend Rate Period - 11:00 p.m. to 7:59 a.m., every day; 8:00 a.m. to 10:59 p.m. Saturday; and 8:00 a.m. to 4:59 p.m. Sunday.

Normal Business Hours - 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

<u>Premises</u> - The space occupied by an individual customer in a building, in adjoining buildings occupied entirely by that customer, or on contiguous property occupied by the customer separated only by a public thoroughfare, a railroad right of way or a natural barrier.

<u>Terminal Equipment</u> - All telephone instruments, including pay telephone equipment, the common equipment of large and small key and PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, acoustically or inductively to the telecommunication system of the telephone utility.

### 1.2 <u>Abbreviations</u>:

IXC - Interexchange Carrier

LATA - Local Access Transport Area

LDA - Local Distribution Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

PBX - Private Branch Exchange

<u>V&H</u> - Vertical and Horizontal

### PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### **ISSUED:** September 7, 2001

**EFFECTIVE:** September 10, 2001

# P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 9 Cancels Original Sheet 9

### SECTION 2 - RULES AND REGULATIONS

### 2.1 <u>Carrier Undertaking</u>

Carrier provides long distance interexchange telephone service to customers for their direct transmission of voice, data, and other types of telecommunications.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

### 2.2 Limitations on Service

- 2.2.1 Service is offered subject to the availability of the necessary facilities and/or equipment and subject to the provisions of this tariff.
- 2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.
- 2.2.3 Title to any equipment provided by Carrier under these regulations remains with Carrier. Prior written permission from the company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any such assignee or transferee.

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**ISSUED:** September 7, 2001

### EFFECTIVE: September 10, 2001

P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 10 Cancels Original Sheet 10

### 2.3 <u>Use of Service</u>

Service may not be used for any unlawful purposes.

The minimum period for service is one month (30 days), unless otherwise noted in the customer's service agreement.

### 2.4 <u>Limitation of Liability</u>

- 2.4.1 The liability of the carrier for damages arising out of mistakes, omissions, interruptions, delays errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, commences upon activation of service and in no event exceeding an amount equivalent to the proportionate charge to the customer for the period of service during which the mistake, omission, interruption, delay, error or defect in transmission occurred. For the purpose of computing such amount, a month is considered to have 30 days.
- 2.4.2 The carrier is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3 Carrier shall be indemnified and held harmless by the customer against all other claims arising out of any act or omission of the customer in connection with any service provided by the carrier.

SEP 10 2001

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### **ISSUED:** September 7, 2001

EFFECTIVE: September 10, 2001

P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 11 Cancels Original Sheet 11

### 2.4 Limitation of Liability (continued)

2.4.4 The carrier shall not be liable for and the customer indemnifies and holds the carrier harmless from any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or persons, for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of the equipment or wiring provided by the carrier where such installation, operation, failure to operate, no or use is not the direct result of the carrier's negligence. No agents or employees of other carriers shall be deemed to be agents or employees of the carrier.

### 2.5 Interruption of Service

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to the Carrier terminal.

### 2.6 <u>Restoration of Service</u>

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

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SEP 10 2001

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### **ISSUED:** September 7, 2001

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 12 Cancels Original Sheet 12

### 2.7 <u>Customer Responsibility</u>

- 2.7.1 All customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communication systems provided by others are connected to Carrier's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:
  - A. The customer is responsible for placing orders for service, paying all charges for service rendered by Carrier and complying with all of Carrier's regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
  - B. When placing an order for service, the customer must provide:
    - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
    - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).

### 2.7.2 <u>Maintenance, Testing, and Adjustment</u>

Upon reasonable notice, the equipment provided by Carrier shall be made available to Carrier for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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# **ISSUED:** September 7, 2001

EFFECTIVE: September 10, 2001

P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 13 Cancels Original Sheet 13

### 2.7.3 Deposits

Applicants or Customers whose financial condition is unknown or unacceptable to Carrier may be required to pay a deposit. If actual usage data is available for the customer at the same or similar premises, the deposit amount shall be calculated using the customer's average bill for the most recent twelve (12) month period. If actual usage data is not available, the deposit amount shall be based on the average bills of similar customers and premises in the system, not to exceed to two (2) month's actual or estimated usage. If customer fails to pay for service or equipment, the deposit will be applied to the outstanding balance. If, at any time, Carrier feels that the customer has established satisfactory credit, the Carrier will refund the amount of the deposit. In any event, deposits or remaining balance thereof will be returned upon termination of service.

Interest will accrue on customer deposits held by the company, beginning on the date the deposit is made.

### 2.7.4 <u>Credit Allowance</u>

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

- A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.
- B. The customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.

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# SEP 10 2001

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**ISSUED:** September 7, 2001

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 14 Cancels Original Sheet 14

### 2.7.4 <u>Credit Allowance</u> (continued)

- C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:
  - 1. Interruptions of service resulting from Carrier performing routine maintenance;
  - 2. Interruptions of service for implementation of a customer order for a change in the service;
  - 3. Interruption caused by the negligence of the customer or his authorized user;
  - 4. Interruptions of service because of the failure of service or equipment due to customer or authorized user provided facilities.

### 2.7.5 <u>Cancellation by Customer</u>

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins, a charge will be made to the customer for the non-recoverable portions of expenditures or liabilities incurred expressly on behalf of the customer by Carrier and not fully reimbursed by installation and monthly charges. If, based on such an order, any construction has either begun or been completed, but no such services provided, the non-recoverable cost of such construction shall be borne by the customer.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

SEP 10 2001

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# P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 15 Cancels Original Sheet 15

### 2.7.6 Payment and Billing

- A. Service is provided and billed on a monthly basis. Each customer bill will set forth the company's name, address and toll free Customer Service telephone number which is available 24 hours per day. Each bill will list the charges for individual calls made and taxes will be listed as separate line items. The date after which a penalty may apply to the gross amount shall be indicated on the customer's bill.
- B. Payment is due upon receipt. Payment will be considered timely if paid within 10 (T) days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid.
- C. In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff.
- D. The customer is responsible for payment of all charges for service furnished to the customer under this tariff. Charges are based on actual usage during a month will be billed monthly in arrears.
- E. Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.
- F. In accordance with KAR 5:006 Section 8 (3)(h), Customers failing to pay a bill for services by the due date will be charged a one-time late payment penalty on the amount owed for such services. Any payment received by the customer will first be applied to the bill for services rendered.
- G. The Customer will be billed directly by the LEC for certain Dedicated Access arrangements selected by the Customer for the provisioning of direct access arrangements. In those instances where the customer requests the Company to act as agent in the ordering of such arrangements, the Company will bill the Customer directly for Local Access charges.
- H. The charges for services will be the same whether payment is practice COMMISSION credit card billed.

SEP 10 2001

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PURSUANT TO 807 KAR 5011. SECTION 9 (1) Stephand) BUU SECRETARY OF THE COMMISSION

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 16 Cancels Original Sheet 16

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### 2.7.7 <u>Application of Charges</u>

The charges for service are those charges in effect during the period in service was furnished.

### 2.7.8 Customer Complaint Procedure

Carrier will resolve any disputes brought to its attention as promptly and effectively as possible. Customer Service Representatives can be reached by dialing the toll free number set forth on all bills. (Toll Free: 1-866-367-7753.)

Any unresolved disputes may be directed to the attention of the Commission.

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

### 2.8 <u>Carrier Responsibility</u>

### 2.8.1 <u>Calculation of Credit Allowance</u>

Pursuant to limitations set forth herein, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. When a minimum usage charge is applicable and the customer fails to meet a usage minimum credit, the outage shall be applied against that minimum equal to 1/360th of the monthly minimum charges associated with the portion of service disabled for each period of two hours or major fraction thereof that the interruption continues beyond two hours.
- C. Carrier will try its best to resolve any disputes properly brought to its attention. Unresolved disputes may be directed to the attention of the Commission.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### **ISSUED:** September 7, 2001

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# P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 17 Cancels Original Sheet 17

### 2.8.2 <u>Cancellation of Credit</u>

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

2.8.3 Disconnection of Service by Carrier

Carrier, upon 10 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for service for more than thirty days beyond the date of rendition of the bill for such service;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.
- E. Carrier may immediately terminate service, without notice if a dangerous condition exist which could subject a person to imminent harm.

### 2.8.4 Fractional Monthly Charges

Charges for a fractional part of a month are calculated by counting the number of days in the billing period service was discontinued. Divide the number of days by thirty days and then multiply by the monthly charge.

# 2.9 <u>Bill Format</u>

PUBLIC SERVICE COMMISSION OF KENTUCKY

The Company's monthly customer invoices will consists of a billing summary of current charges, previous balance due, payments received, and call detail pages. All invoices will include the Company's name, address and toll-free telephone number in compliance with KAR 5:006, §6(3). QFP 10 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stephand BUY SECRETARY OF THE COMMISSION

### **ISSUED:** September 7, 2001

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## 2.9.1 <u>Arbitration</u>

The parties agree that any controversy or claim arising out of Company's providing of telecommunications services to Customer shall be resolved through alternative dispute resolution means in the following manner:

- (a) Initially, the parties will engage in non-binding mediation. Mediation shall be held in Daytona Beth, Florida. The mediator may be jointly appointed by the parties and shall have expertise in both telecommunications and commercial dispute resolution.
- (b) In the event that the dispute of claim is not satisfactorily resolved through mediation within forty-five (45) days of notice of such claim or dispute by a party, the parties agree to submit such dispute or claim to binding arbitration. Arbitration shall be held in Volusia County, Florida. Any judgment, decision or award by the arbitrator shall be final and binding on the parties and may be enforced in any court having jurisdiction over a party against whom any such judgment, decision or award is to be enforced. The parties specifically and knowingly waive any rights under State or Federal constitutions or statutes which grant a party the right to trial by jury for any claim that might arise out of Company's providing of telecommunications services to Customer or which purports to give a party the right to appeal an arbitrator's judgement, decision or award. The rules and procedures of the American Arbitration Association shall apply.
- (c) The parties shall bear their own costs and expenses, including, but not limited to, attorney's fees, for any mediation or arbitration, unless otherwise directed by the mediator or arbitrator.

### (N)

(N)

### 2.9.2 <u>Customer Complaint Procedure</u>

Carrier will resolve any disputes brought to its attention as promptly and efficiently as possible. Customer Service Representatives can be reached by dialing the toll free number set forth on all bills. (Toll free: 1-866-367-7753)

Any unresolved disputes may be directed to the attention of the Commission at:

Kentucky Public Service Commission 211 Sower Boulevard P.O. Box 615 Frankfort, KY 40602-0615 Toll Free: 1-800-772-4636

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

(N)



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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 18 Cancels Original Sheet 18

### SECTION 3 - DESCRIPTION OF SERVICE AND RATES

### 3.1 <u>Timing of Calls</u>

The customer's monthly usage charges for Carrier service are based upon the total number of minutes the customer uses and service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when the either party "hangs up."

There are no charges incurred if a call is not completed.

### 3.2 Start of Billing

The Start of Service date is the first day which service is actually provided to the customer. The End of Service date is the last day or any portion thereof that service is provided to customer.

### 3.3 Interconnection

Services furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier. Service furnished by Carrier is not part of a joint undertaking with such other carriers. Any special interface equipment of Carrier and other participating carriers shall be provided at the customer's expense.

The customer is responsible for taking all necessary legal steps for interconnecting his customer-provided terminal equipment or communications systems with Carrier's. The customer shall secure all licenses, permits, right-of-ways, and other arrangements necessary for such interconnection.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

# SEP 10 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY SECRETARY OF THE COMMISSION

### **ISSUED:** September 7, 2001

EFFECTIVE: September 10, 2001

P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 19 Cancels Original Sheet 19

### 3.4 Terminal Equipment

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment will be furnished and maintained at the expense of the providing customer, except as otherwise agreed in advance and in writing. The customer is responsible for all costs at their premises, including personnel, wiring, electrical power, and the like incurred in the use of Carrier's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry.

### 3.5 Calculation of Distance

Usage charges are generally flat rated. However, if a rate is based on the airline mileage between points, the calculations are made as follows:

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Formula:

(V1	$-V2)^{2} +$	(H1	- H2) <sup>2</sup>	
	10			

V = Vertical Coordinates

H = Horizontal Coordinates

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PURSUANT 10 CULL SUIT, SECTION 9 (1) BY Stephand BLU SECRETARY OF THE COMMISSIO

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 20 Cancels Original Sheet 20

### 3.6 <u>Minimum Call Completion Rate</u>

The customer can expect a call completion rate of 99% of calls attempted during peak use periods for all Feature Group D (1+) services.

### 3.7 <u>Service Offerings</u>

The Company provides the following services:

### 3.7.1 Message Toll Service (MTS)

Dialing is achieved by customer's telephone lines being programmed by the local telephone company (LEC) to automatically route 1+ calls to the Company's network.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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### 3.7.2 Inbound 800/888 Service

Inbound service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. Inbound services originate via normal shared use facilities and are terminated via the customers' local exchange service access line.

Carrier will accept a prospective Inbound service customer's request for up to ten (10) 800/888 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The inbound services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received a number does not subscribe to inbound service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

### 3.7.3 <u>Travel Card Service</u>

Allows subscribers who are away from home or office to place calls by gaining access to the Carrier's network via a toll free telephone number and personal identification number (PIN) issued by the Company.

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 22 Cancels Original Sheet 22

# 3.7.4 Directory Assistance

The Company will provide requesting customers with listed telephone numbers at a per call charge.

### 3.7.5 Operator Service

Operator Assisted Services are provided by and billed by the Company's underlying carrier.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 23 Cancels Original Sheet 23

### **SECTION 4 - RATES AND CHARGES**

#### 4.1. Usage Charges and Billing Increments

### 4.1.1 Usage Charges

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

### 4.1.2 Billing Increments

Unless otherwise specified in this tariff, the initial call rating increment will be six (6) seconds with a minimum call duration for billing purposes of sixty (60) seconds. In addition, after the initial six (6) second calling increment, usage will be measured in sixty (60) second increments.

### 4.1.3 Rounding

All calls are rounded to the next highest billing interval. Any partial cents per call will be rounded up to the next highest whole cent.

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P.S.C. KY No. 1 1<sup>st</sup> Revised Sheet 24 Cancels Original Sheet 24

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	Option		\$0.0990/minute		\$ 50 - \$ 74			
	Option	ι <b>3</b> :	\$0.0890/minute		\$ 75 - \$ 99	9 per m	onth	
	Option	ı 4:	\$0.0790/minute		\$100 - \$14	9 per n	nonth	
	Option	ı 5:	\$0.0690/minute		\$150 - \$19	9 per n	nonth	
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Reduced Rate Long Distance, LLC

#### Switched Access Inbound/Outbound Rates 4.4

#### Reduced Rate Calling Plan 4.4.1

The following are the per minute usage charges which apply to all calls. These charges are in addition to the Non-Recurring Charges and Recurring Charges referred to herein. The charges are the same whether billed direct to the customer or through the local exchange carrier.

### Switched Access Inbound/Outbound Usage Rates

<u>Intrastate</u>	Interstate	Call Volume
\$.129	\$.059	Greater than \$4,000 per month
\$.139	\$.069	Greater than \$3,000 per month
\$.149	\$.079	Greater than \$2,000 per month
\$.159	\$.089	Greater than \$100 per month
\$.169	\$.099	Less than \$100 per month

#### **Recurring Charges** 4.4.2

Customers will incur the following monthly Recurring Charges:

	SWITCHED ACCESS	DEDICATED ACCESS
Per 800 Number	\$10.00	\$10.00
Accounting Codes (Non-verified)	\$ 0	\$ 0
Authorization Codes/BTN (verified)	\$10.00	\$10.00
Authorization Code change/add/delete	\$10.00	\$10.00
Monthly Recurring Charge per T-1	\$ N/A	\$Mileage
Monthly Billing Charge	\$ 4.95	\$ 4.95

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

# SEP 10 2001

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) Ber RY. Stephand SECRETARY OF THE COMMISSION

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**ISSUED BY:** Beth Wieler, V.P. Operations Reduced Rate Long Distance, LLC (N)

(N)

## 4.5 <u>Directory Assistance</u>

The Company's customers will be billed the following per call charge to be connected to the local exchange company directory assistance service for directory assistance calls within the State.

Directory Assistance Charge: \$1.00 per call

### 4.6 <u>Returned Check Charge</u>

Any customer issuing Carrier check(s) returned to Carrier will be charged \$15.00 per check, or the highest amount applicable under state law.

### 4.7 <u>Special Promotions</u>

Carrier may from time to time offer special promotions to customers upon prior Commission approval of such promotion.

### 4.8 Pay Telephone (Payphone) Surcharge

A 0.24 surcharge shall be assessed for each call made from a pay telephone to an 800 number or using a travel card and dialing the carrier prefix in the form 101XXXX. Although collected on the customer's bill, this charge is reimbursed to pay telephone service provider.

### 4.9 <u>Universal Service Fund</u>

All intrastate usage will be billed a Universal Service Fund ("USF") charge, which is presently fixed at 6.9187%.

### 4.10 Cost Recovery Charge

The Company will impose, at its discretion, a Cost Recovery Charge of \$2.23 to offset its costs incurred in complying with regulatory obligations imposed by state regulatory bodies, including recovery of the Federal Universal Services Fund charge. This charge is not a tax or fee imposed by a government entity.

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